



ISPO

Captain Matthew Easton MNM

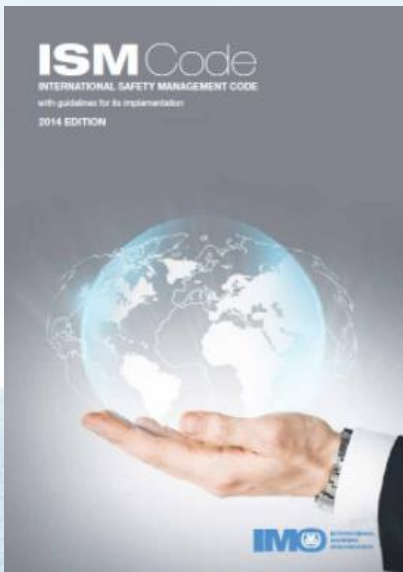
CMMar FNI

Chairman IUG

Thursday 22 September 2022



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“ISPO is what you do, just written down”



ISPO

- Produce manual with procedures
- Identify Risks and Mitigate Risks
- Communicate with customers
- Internal and external audit by independent Surveyor.



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- **Vision statement**

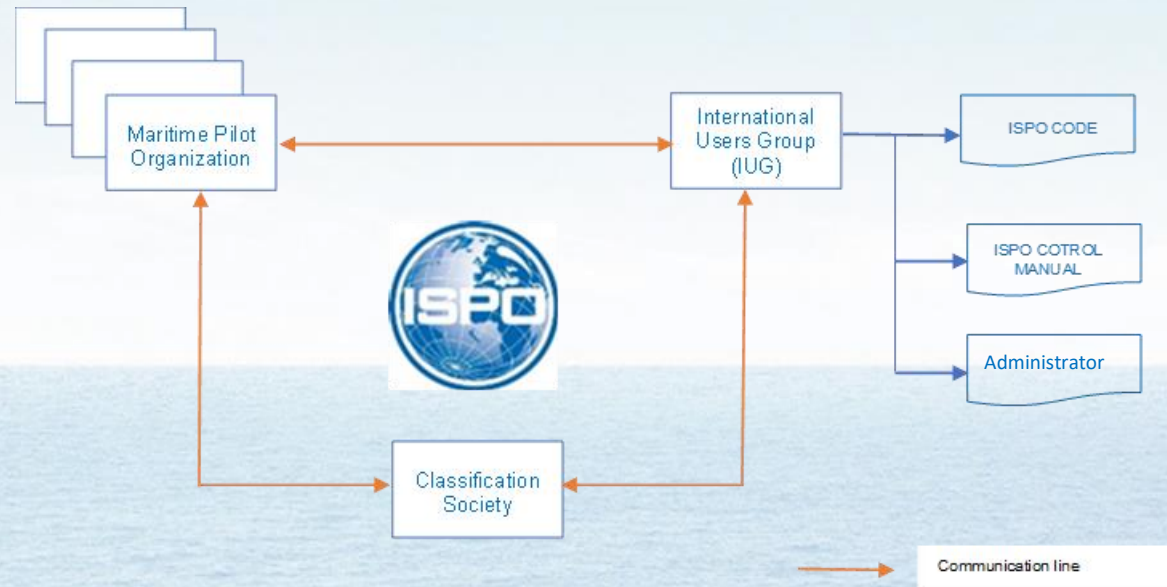
ISPO to be the preferred quality standard for maritime pilot organizations worldwide

- **Mission statement**

To promote and evolve ISPO for pilot organizations worldwide using the resources of IUG membership.

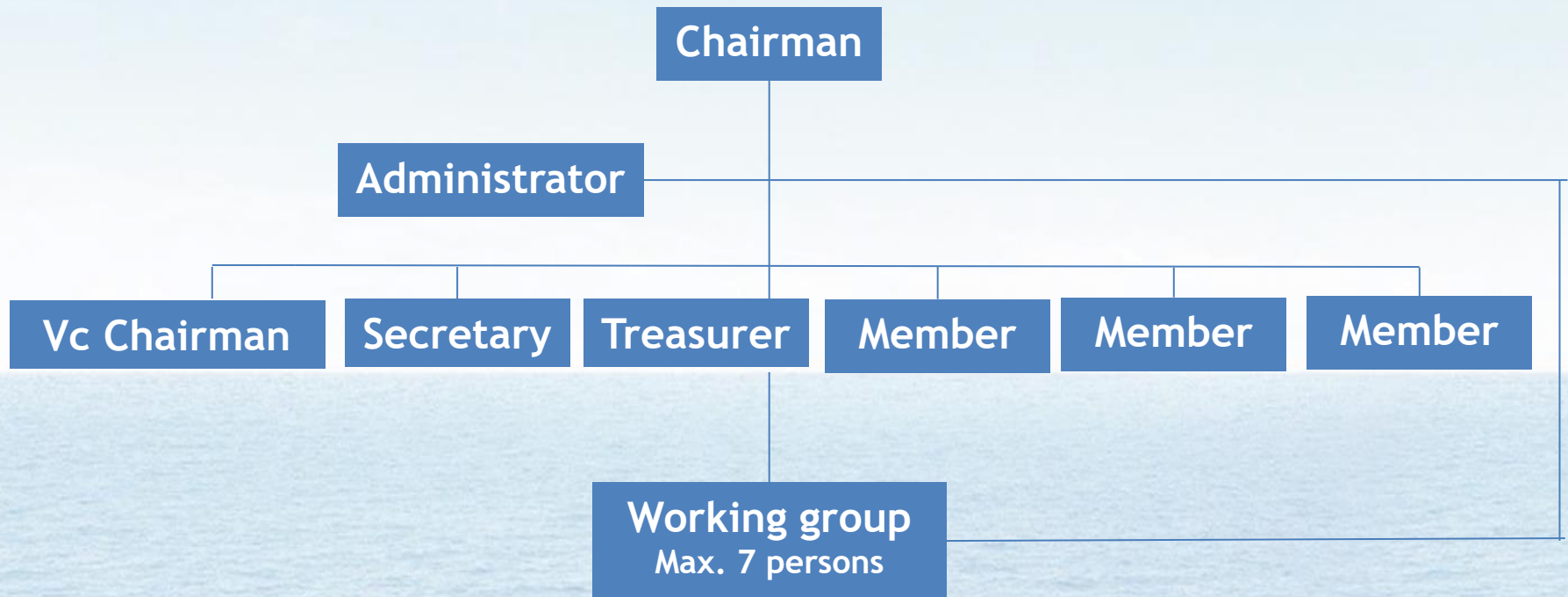


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Organization chart IUG



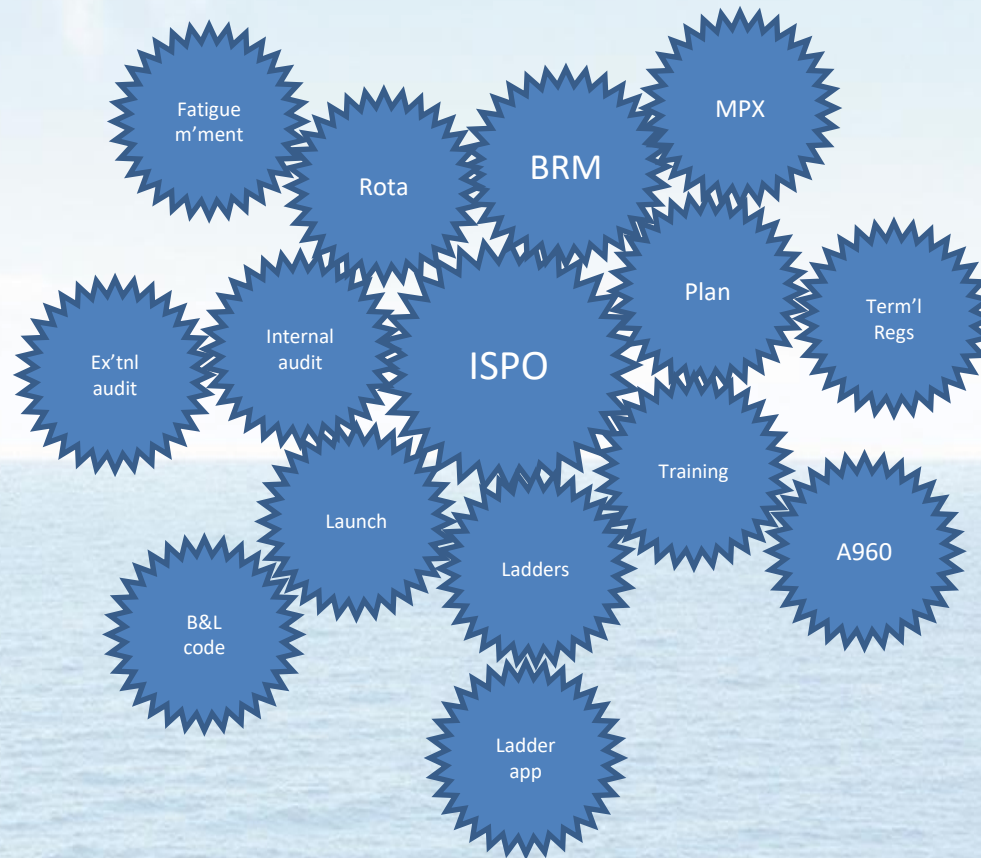


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- A safety management system which would allow an organisation to assess, plan, conduct and then monitor all aspects of their pilotage operations and their pilots
- Assess all risks and put in measures to minimise and monitor these risk
- Continual improvement of the service we provide, especially after an incident
- One of the benefits of being accredited - learning from others
- Not just another certificate on the office wall - “not taking the management of safety seriously”
- Pilots know what to expect of them and likewise our customers know the standard of service they will receive
- ISPO is not a commercial enterprise
- Very importantly no additional paperwork for pilot!



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The future:-

That's up to the members of the International User Group as set out in the Strategic Plan

Continue to set / establish the highest of standards, industry leading standards for pilot organisations, through developing the ISPO Code
Increase the numbers of accredited organisations worldwide
Raise the profile of ISPO.



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